



580 GRANT ST., AKRON, OHIO 44311

Tel: 330.376.9494 ■ Fax: 330.376.4525 ■ VP 234.525.6176 ■ www.greenleafctr.org

Greenleaf Family Center is seeking a *Director of Behavioral Health Services (BHS)*. This position leads and manages a department of more than 20 clinicians, as well as the supporting back-office operations. The Director has full authority and responsibility to manage a process that delivers exemplary mental health services to the community while maximizing staff productivity and maintaining financial sustainability for the department.

This is a leadership position, reporting directly to the CEO, and must be committed to maintaining and further developing Greenleaf's positive workplace culture, working in a team environment, and fully committed to diversity, equity, inclusion and respectful interactions with all persons. The Director will:

- Develop short and long-term strategic *goals* (in conjunction with the leadership team); set performance *objectives* for the department and staff; identify *priorities*.
- Balance a client-focused <u>service culture</u> with a culture where each employee assumes personal responsibility for their own <u>productivity</u> within the context of the agency's financial viability.
- Develop <u>service assumptions</u> and <u>service expectations</u> for BHS programs; evaluate and monitor <u>quality assurance</u>; implement service and process improvements appropriately.
- Ensure a *quality back-office operation* (scheduling, billing, intake documentation, etc.)
- Manage resources and <u>supervise staff</u>; ensure appropriate certifications for service and supervision; support employee development and advancement.
- Draft and maintain <u>budgets</u>; participate in grant application and reporting processes.
- Ensure that agency, accreditation, state, and federal compliance guidelines are met.
- Ensure all programs operate <u>consistently and ethically within the mission and values</u> of Greenleaf. Protect the privacy and rights of clients.

The position is full-time, with benefits. The salary for the position will be based on comparable positions for the experience and skills of the candidate.

Preferred Candidate Characteristics:

- 1. Master's degree in Social Work, Counseling, or relevant mental health field.
- 2. Active independent license (PCCS, LISWS) with supervisory destination.
- 3. Minimum 7 years' clinical, supervisory, and administrative experience
- 4. Substance abuse assessment/treatment experience; Insurance paneling; familiar with behavioral health accreditation standards and auditing processes.

counseling ... education ... support