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Greenleaf Family Center is seeking a <u>Chief Program Officer (CPO)</u>, a <u>new</u> position that will bring all Greenleaf programs and services together under one dedicated leadership position. This new leadership position will support a more cohesive structure for managing programs, providing opportunities to improve the effectiveness and efficiencies of existing programs as well as a solid foundation for building strategies and implementing new programs and services. The CPO, reporting to the CEO, will:

- Lead, manage and support <u>existing programs</u>; continuously evaluating their relevance and outcomes, implementing improvements, ensuring appropriate staffing, crafting budgets, and supporting and developing the individual program directors and managers.
- Develop and implement <u>new programs</u> in response to community needs and opportunities, including developing strategies, planning, staffing, budgeting, evaluating.
- Be responsible for the establishment and ongoing refinement of <u>outcomes measures and data</u>
 <u>collection and for compliance</u> with regulations and guidelines of applicable governing, licensing,
 accreditation, and funding entities across the menu of programs and services.
- Increase the awareness and visibility of Greenleaf programs in the community, representing the agency in numerous community collaborations.
- Ensure all programs operate <u>consistently and ethically within the mission and values</u> of Greenleaf.
- Operate and promote a <u>positive work environment</u> that encourages feedback from staff; supports employee development and advancement; works effectively within the leadership team; and is committed to diversity, equity, inclusion and our community as a whole.

The position is full-time, with benefits. The salary for the position will be based on comparable positions for the experience and skills of the candidate.

Preferred Candidate Characteristics:

- 1. Strong communicator/relationship builder, who will be comfortable and effective in representing the agency to all audiences (community collaborations, donors, etc.)
- 2. Experience managing different program models, multiple programs simultaneously.
- 3. Experience in developing, tracking, and analyzing program outcomes, and in meeting compliance requirements; improving processes for better outcomes.
- 4. Experience developing and managing a professional, highly performing staff.
- 5. Experience in social service program delivery of 10 years or more.

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